

## **OUR TEAM:**

- Identifies the point at which your customers are most satisfied with your product/service and determines the best time to upsell to them.
- Implements a seamless sales process focussed on conversion.
- Develops a joint strategy for nurturing users on your platform and building customer loyalty.

## **OUR TEAM:**

- Assesses existing marketing and sales approaches for possible loopholes to perfect the process.
- Evaluates your marketing and sales data to strategize on future campaigns.

## **OUR SDRs:**

- Respond to new leads within minutes.
- Ensure every trial user has the option to speak to an onboarding specialist.
- Match client needs to product features, build rapport to drive conversion and loyalty.
- Recover leads that were not attended to.

## **OUR SDRs:**

- Re-engage former trial users who did not convert.
- Expand and upsell happy customers.
- Recover closed lost opportunities and churned customers.

